# N етсом

## **SYNERGY SOLO**

<u>Unified Technology</u> is a concept developed by Syntec Systems that works to merge a company's high end technology so that it could benefit from the cost efficiency and increased productivity that this solution creates. The new release of the **Synergy** from Syntec Systems takes this concept to a new level. Synergy is an enterprise level software solution that manages Access Control, Voice, Video, Energy Management, Personnel Management, Automation and Security over a single IP platform. The unique aspect of this being a software solution as opposed to a hardware solution is that the product increases in value over time with constant feature upgrades as opposed to a hardware solution that depreciates rapidly from the moment it is deployed. Integration over the IP platform reduces costs by reducing the amount of equipment to maintain and utilizing industry standard network equipment that can be managed by the user. Management and reporting of SYNERGY is facilitated from a single browser interface.



Netcom is the number one distributor of the Synergy product in the US. Its expertise in these areas makes Netcom the right integrator for a company's technology solution.

## **VOICE SYSTEMS**

A company's telephone system is the one piece of the technology puzzle that requires the most customization. Since every company handles their customers differently, it is important that the right system is fit to the customer, not the other way around. Netcom provides the most complete line of telephone systems available on the market. The hardware is an important part, but the software is what turns that puzzle piece into a major productivity tool. The Synergy Call Management module is designed to manage an organization's call traffic. A comprehensive tool to track individuals and total call volume, call center agent and queue data, as well as tracking inbound calls from advertising so a company can accurately track the productivity of their marketing campaigns.



## SURVEILLANCE SYSTEMS

Surveillance system technology has exploded recently due to the emergence of IP cameras. The NVR has provided a reliable and scalable storage for recorded video files. Mega pixel IP cameras have an incredible ability to pick up detail. They allow the customers that require facial recognition and license plate recognition to have a system that can adequately accomplish those needs. The IP platform gives the customer the ability to view images from anywhere and at anytime. This flexibility opens up a myriad of possibilities and applications for video. Security was the first application for video surveillance. The proof is irrefutable that the existence of

cameras alone prevents thefts and employee abuse.



The IP world has also allowed for the expansion of Video and Web conferencing capabilities. The next few years will see a considerable growth in this area. Whether tracking people or assets, video gives an image to what otherwise would be just data on a report. Monitoring production, warehouse activity or general office lines activity is a proven productivity tool that can be measured in dollars and cents. With any internet connection and the proper credentials, viewing the video can be accomplished from a computer, tablet or cell phone.

## **RFID SYSTEMS**

#### ACCESS CONTROL

Synergy's access control systems incorporate the latest technology available in the marketplace. Access control has been behind the technology curve with its dependency on the "WEIGAND"



standard. This standard requires outdated, proprietary premise wiring, a multitude of proprietary equipment and obsolete software that cannot be changed or easily upgraded. What this gives you is a system that only restricts access and thwarts any "out of the box" thinking. The Synergy Access module, part of the SYNERGY system breaks the mold of the past and provides an IT industry standard solution for access control that has never existed. Synergy is an IP platform system that is driven by software over network standard hardware. The advantage to a software solution is that as Synergy Systems adds features to this system, the product itself appreciates over time instead of depreciating as the traditional access systems do as soon as they are deployed. This is not just an advantage from

a design and longevity standpoint. This IP based system that has the latest .NET technology and a SOL database and has features such as time and attendance, Human resource Management, built in redundancy and backup, web and mobile accessibility, Asset Management, and much more. The web based System allow users to run custom reports for things such as mobility of users, access, exception reports, time and attendance and custom reports that are unique to the individual business. The data transfer can be accomplished either through the companies LAN or WAN for multiple locations. Because of the autonomy aspect of the reader, the data transfer can be done over the internet without a concern of whether the connection is up consistently.



The SYNERGY system also allows an organization to mix and match different types of readers, Keypad, RFID, Facial, Finger and "Reader Less" are the different types of readers that can be deployed to a site.

## **HUMAN RESOURCE MANAGEMENT**

SYNERGY SOLO software allows a customer to use RFID, BIOMETRIC (finger print) and READERLESS technology to track employees for payroll, time and attendance and location tracking. It provides browser base access to the system to see real time location data as well as historical data for payroll reports or payroll files to be sent to a payroll company.



